Consulting to For-Profit, Not-for-Profit, & Government Organizations Zoe Klopf Switzer, Organization Development Consultant 4.23.12

For-Profit	Not-for-Profit	Government
Money, Quality of	Mission with focus	Adhering to structure
	_	that's been mandated by law, mission, spin
Customer Service	the mission	by law, iiiissioii, spiii
Effective ones are ruthless with tasks and patient with people. Good ones with large budgets can create phenomenal work environments with perks and loads of growth & development opportunities. Benevolent ones with profit can serve humanity with their power and money.	Can be immensely satisfying to support a meaningful mission	Channels of collaboration and power distribution are built into the process.
Can have individual lack of accountability for having productive relationships based on mutual respect. (Ruthless with tasks and people.)	Can have lack of accountability for getting results. (Too patient with people, and too patient with tasks.)	Can have lack of accountability for results at organization level and individual level.
Focus on money,	Board	Navigating the political
^		network Low
Medium to mgn	Medium	HO VV
Hard to get fundamental	Hard to motivate	The resistance to
solutions to stick in	to make	change runs deep in
midst of rapid change.		profound and systemic
		ways. The power structure is layered,
	The Board.	bureaucratic, and often
		motivated by fractured interests.
	Money, Quality of Product/Service & Customer Service Effective ones are ruthless with tasks and patient with people. Good ones with large budgets can create phenomenal work environments with perks and loads of growth & development opportunities. Benevolent ones with profit can serve humanity with their power and money. Can have individual lack of accountability for having productive relationships based on mutual respect. (Ruthless with tasks and people.) Focus on money, position, power, results Medium to High	Money, Quality of Product/Service & Customer Service on money necessary to drive the mission Effective ones are ruthless with tasks and patient with people. Good ones with large budgets can create phenomenal work environments with perks and loads of growth & development opportunities. Benevolent ones with profit can serve humanity with their power and money. Can have individual lack of accountability for having productive relationships based on mutual respect. (Ruthless with tasks and people.) Focus on money, position, power, results Medium to High Mission with focus on money mecessary to drive the mission Can be immensely satisfying to support a meaningful mission Can have individual mission Can have lack of accountability for getting results. (Too patient with people, and too patient with tasks.) Focus on money, position, power, results Medium to High Hard to get fundamental solutions to stick in midst of rapid change. Hard to motivate to make fundamental problems better. Few have access to